



# **Care Gap Management**

Manage patient care gaps, your patient roster, and view incentive progress all in one user-friendly web platform.

Gap Man	agement									
All Members	Member Nam	e or ID C	Titlers		¢					
Member Gaps 🔃	Member Ro	ster			Medicare Gap	Closure Progres	<b>3</b> 5		imum Incentive Po Estimated Incentiv	
LAST NAME I	FIRST NAME I	DOB	MEMBER ID	GAPS 🗸	HCC/Dx					
Donnelly	Chas	06/14/1983	D36290794834	6		Total HOC Gaps	Open HCC Gaps	Panding HCC Gaps	Closed HCC Gaps*	
Weisenat	Russell	01/15/2015	A92762214118	5	70%	201	52	+	140	
Veum	Emilio	05/08/1959	X60471284169	5						
Schuster	Britni	09/20/1957	Z83197020383	5	Star Performance:					
Roob	Deangelo	10/05/1988	M54964163544	5	Clinical	Estimated Weighte Clinical*	d Average: Total St Gape	ara Open Stara Gaps	Pending Stars G Gaps	iosed Stars Gaps
Lesch	Providencia	06/11/19/3	J89786784609	5	2.8 Stars	2.8	257	101	1	155
		4 5	Last -		2.0 Stars			Ň	ñew Star Leader	board
					Annual Wellness Vis	it				
					76%	Tanpet*** 79%	Total Measure- eligible Members 66	Non-Compliant Members 15	Compliant Members 50	
					76%	79%				

#### View care gaps.

Care coordinators, medical assistants, and practice managers can view a regularly refreshed listing of patient care gaps, increasing preparedness for patient encounters and improving the patient experience.

Member Gaps 📧	Member Roste	r		
LAST NAME	FIRST NAME	DOB	MEMBER ID	GAPS ♥
Kerluke	Qiana	03/05/1952	F51146697972	10
Weissnat	Russell	01/15/2015	A92762214118	7
Donnelly	Chas	06/14/1983	D36290794834	6
Veum	Emilio	05/08/1959	X60471284169	5
Schuster	Britni	09/20/1957	Z83197020383	5
Roob	Deangelo	10/05/1988	M54964163544	5
	1 2 3	4 5	Last -	
	Per	ana 6 12 20 50		

	Colorectal Car	ncer Screening				
File Attachments	Flexible sigmoidor     CT Colonography     Colonoscopy duri	s for colorectal cancer test during the measurement year scopy during the measurement year or four years prior Value Bed during the measurement year or four years prior ng the measurement year or the nine years prior during the measurement year or the view years prior				
Please make sure you have access to your electronic medical record files before proceeding.	Attach File					
	Service Information: Procedure	Procedure •				
	Procedure Service Date  Gap Not Accurate  Comment  Add a comment regarding the resolution of this patient's gap.					
		Close Gap Cancel				

### Close care gaps.

Easily submit evidence to close patient care gaps. Streamlined web forms let you quickly upload charts and submit evidence needed to satisfy both Star measure gaps and risk adjustable gaps.

Is a gap not applicable or accurate for the member? Then select Gap Not Accurate - unique to the Novillus platform - to let us know why, saving you time and effort for the gap exclusion/invalidation process that otherwise is very cumbersome.



## Real-time workflows.

Secure workflows route your gap closure submissions to health plan gap validators for review and approval.

If there is an issue with your submission, you'll be notified with an email and a notification in the tool with instructions for resubmitting. This will save you time, effort, and frustration by avoiding phone-tag or email correspondence.

Dise	onic Obstructive Pulmonary ase
Instruction:	Review chronic condition, submit diagnosis on a claim (arising from a face to face visit during the current calendar year with a Medicare qualified provider) or advise us it is invalid. Show More
Status:	Returned
Attachments	
blank.pdf	
Service Infor	
Date(s) of S	lervice 03/06/2022 to 03/06/2022
Payor Comm	ents:
	ents: Ned Coder) - 03/17/2022 2:20 PM
	lied Coder) - 03/17/2022 2:20 PM dical file submitted is empty (blank). Please resubmit with a valid medical

Member F	Roster			
All Providers	•	Member Name		٩
Member Gaps	Member Roster	5126		
LAST NAME	FIRST NAME 🗸	DOB	MEMBER ID	
ABERNATHY	ALI	06/25/1941	249954283	Ô
ERDMAN	WILLIS	05/05/1944	593768362	Ô
ADAMS	CYNTHIA	03/18/1929	483017418	童
ZIEME	AUDRA	11/30/1940	532882866	Ô
ORN	ADELINE	04/14/1948	775575341	Ô
BEATTY	LAVINIA	01/26/1945	942641025	Û

### Manage your patient roster.

View a continually refreshed listing of patients attributed to your provider group.

Should the patient be removed from your roster? The application makes it quick and easy to request the patient be removed from your roster, and the reason why with a click of a button - another time-saving benefit to your practice. We will reattribute after confirming with the patient.

## View incentive program progress.

View incentive program year-to-date earnings results for your practice, right alongside patient gaps, gap closure performance and your refreshed patient roster - all in one place - creating new efficiencies for you and your practice.





## Actionable insights.

View your gap closure performance at a glance with color-coded "donuts" on the Performance Dashboard that shows gap closure progress against target goals for each measure and the current rating for Star measures.

Taking action from the Performance Dashboard is easy; with one click you can see a list of patients with open gaps for any measure, saving time when planning patient outreach for encounters.

