

2022 Summit Health BiolQ FIT & A1c FAQ

1. What is the "BiolQ FIT and A1c" initiative?

Summit Health is partnering with <u>BiolQ</u>, a LetsGetChecked company, to mail Summit Health members fecal immunochemical test (FIT) and/or hemoglobin A1c at-home test kits. Members are eligible for the outreach if they are noncompliant for the Colorectal Cancer Screening and/or the Diabetes Care — HbA1c Controlled Star Measures for Measurement Year 2022. A member may receive either one or both the FIT and A1c test kits dependent on their eligibility.

These kits are at no cost to the member. When the member completes the test and returns it to BiolQ using an enclosed prepaid and pre-address return envelope, the lab results are mailed to the member and their attributed provider on record. Should the member's test return a result out of the normal range, BiolQ will conduct live telephonic outreach to the member to discuss the results and recommend follow-up with their provider.

The goal is for members to complete the test kits at the convenience of their home and provide you with your patient's test results for any appropriate follow-up.

2. What is your role?

We ask that you support us in encouraging your patients to complete the at-home test kits if they receive one. This helps ensure members are up to date on their preventive health screenings and close gaps for your incentive earnings, if participating in the 2022 Summit Health Medicare Advantage Primary Care Incentive Program (MAPCIP).

3. When and how will members be contacted during "BiolQ FIT and A1c" initiative?

The initiative is a multi-channel, phased campaign. Members will be contacted with one or more communication channels, depending on which outreach phase a member completes the survey or requests to opt-out of the program.

